

Vernon County Resource Guide



Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of Vernon County.



W-2 Agency
220 S Main Street
Viroqua, WI 54665
Phone 608-433-2768
Fax 608-785-9939

Table of Contents

Clothing	3
Counseling	4
Crisis Services	4 & 5
Education	5 & 6
Employment Assistance	6 & 7
Government Offices	7 & 8
Health Care Services	8 - 10
Housing	10 - 12
Nutritional Programs	12
Telephone Assistance	12 & 13
Transportation	13 & 14

Information regarding local Food Pantries is included on the last page of this guide.

CLOTHING

Bethel Butikk Thrift Store
341 Black River Avenue, Westby
608-634-3473

The Good Samaritan Thrift Store
128 Mill Street, Hillsboro
608-489-3627

Second Time Around
Monday through Saturday 9:30 am – 5:00 pm
118 South Main Street, Viroqua
608-637-7027

Salvation Army Thrift Store
Monday through Friday 9:00 am – 6:00 pm
Saturday 9:00 am – 5:00 pm
728 Copeland Avenue, La Crosse
608-784-1421

Good Shepherd Lutheran Church Clothes Closet
504 S Main St, Viroqua
608-637-3978
Tuesday and Thursday 1:00pm – 3:00pm

Catholic Charities
Monday through Thursday 9:00 am – 4:00 pm
3710 East Avenue South, La Crosse
608-782-0710

Goodwill
3954 Mormon Coulee Road, La Crosse - 608-783-2710
2496 US 14, Richland Center - 608-649-2110
200 Theater Rd., Onalaska - 608-783-1581

Second Season
128 North Water Street, Sparta
608-269-1049

Family Thrift Shop
120 South Main Street, Richland Center
608-647-6180

Women's Clothes Closet
612 Division St, La Crosse

608-782-3468

Monday 9:00 am – 1:00 pm

Tuesday 2:00 pm – 6:00 pm

Saturday 9:00 am – 1:00 pm

COUNSELING

Catholic Charities

3710 East Ave. S. La Crosse

608-782-0710

www.cclse.org

Consumer Credit Counseling Service of La Crosse

505 King Street, Suite 212 La Crosse

608-784-8380

www.cccsonline.org

Next Chapter of La Crosse

608-461-7006

www.nextchapterlacrosse.org

Mental Health:

Family & Children's Center – Viroqua – 608-637-7052

Psychiatric Associates Counseling Center, LLC-Viroqua - 608-637-2511

Vernon County Department of Human Services-Viroqua - 608-637-5210

Ocooch Counseling – Viroqua - 608-638-0005

Domestic Abuse:

Family & Children's Center – Viroqua – 608-637-7052

Vernon County Domestic Abuse Program - 608-637-7052

Provides counseling for: Individual counseling, women's support group, children's advocate services, legal and medical counseling and advocacy, and assistance with emergency shelter

CRISIS SERVICES AND PROGRAMS

In an Emergency Dial 911

Vernon County Sheriff

608-637-2123

Vernon County Emergency Management

608-637-5266

Vernon County Health Department

608-637-5251

Vernon County Human Services

608-637-5210

Vernon County Crime-Stoppers	608-637-8477
Vernon Communications	608-634-3136
Vernon Memorial Hospital	608-637-2101
St. Joseph's Hospital	608-489-8000
Wisconsin Road Condition Information	511
National Runaway Switchboard	800-786-2929
National Child Abuse Hotline	800-422-4453
National Domestic Violence Hotline	800-799-7233
Center for Missing & Exploited Children	800-843-5678
National Poison Control Center	800-222-1222
National Drug Abuse Hotline	800-662-4357

New Horizons Domestic Abuse Shelter
<http://www.nhagainstabuse.org/>
1-888-231-0066

Coulee cap, Inc.
608-782-4877
201 Melby St. Westby

Catholic Charities
<https://cclse.org/>
104 E Blackhawk Ave. Prairie du Chien
608-326-1616

Salvation Army
<https://centralusa.salvationarmy.org/lacrosse/>
223 8th Street North, La Crosse - 608-782-6126

Passages
24-Hour Crisis Line for victims of domestic violence and/or sexual assault – 800-236-4325
Domestic Violence and Sexual Assault Hotline – 608-647-6317

Great Rivers 2-1-1
800-362-8255

***Information & referral for food, housing, employment, health care, and other assistances

EDUCATION

University of Wisconsin-La Crosse
La Crosse - 608-785-8000
<http://www.uwlax.edu>

Viterbo University
La Crosse - 608-796-3000
<https://www.viterbo.edu/>

Western Technical College Locations

Viroqua - 608-637-2612

La Crosse - 608-785-9200

Black River Falls - 715-284-2253

Mauston - 608-847-7364

<http://www.westerntc.edu>

LIBRARIES:

Bekkum Memorial Library

Westby - 608-634-4419

De Soto Public Library

De Soto - 608-648-3593

Hillsboro Public Library

Hillsboro - 608-489-2192

Knutson Memorial Library

Coon Valley - 608-452-3757

Lawton Memorial Library

La Farge - 608-625-2015

McIntosh Memorial Library

Viroqua - 608-637-7151

Ontario Public Library

Ontario - 608-337-4651

Readstown Public Library

Readstown - 608-629-5465

EMPLOYMENT ASSISTANCE

Employment Partnership

Viroqua - 608-606-1910

Vernon Area Rehabilitation Center (VARC)

Viroqua - 608-637-3934

<http://www.varcinc.com>

Wisconsin Division of Vocational Rehabilitation (DVR)

Viroqua - 608-637-6872 or 855-332-9133

<http://www.dwd.wisconsin.gov/dvr>

Workforce Connections, Inc.
Viroqua - 608-433-2768 or 608-789-5620.

Experience Works, Inc.
La Crosse - 608-789-5623
<http://www.experienceworks.org>

Independent Living Resources (ILR)
La Crosse - 608-787-1111 or 1-888-474-5745
<http://www.ilresources.org>

Aptiv
La Crosse - 608-784-9450
Viroqua Office: 608-638-1234
<https://www.aptiv.org/>

Coulee cap
Westby - 608-782-4877
www.couleecap.org

Workforce Development - 608-266-3131
<https://www.dwd.wisconsin.gov/>

Worker's Compensation/Unemployment
<https://dwd.wisconsin.gov/ui/>

STAFFING AGENCIES:

Referral Staffing Solutions
Sparta – 608-487-9470

ABR Employment Services
La Crosse – 608-782-9700
Sparta – 608-269-0542

Olsten Staffing Services
La Crosse - 608-782-1100

Express Employment
La Crosse - 608-779-4252

GOVERNMENT OFFICES

Vernon County Health Department
Viroqua - 608-637-5251

Vernon County Department of Human Services
Viroqua - 608-637-5210

Department of Transportation, Division of Motor Vehicles, Driver Licensing & Testing
<https://wisconsin.gov/Pages/home.aspx>

Unemployment Compensation
1-800-822-5246
<http://www.dwd.state.wi.us/ui/>

***ALL unemployment claims taken over the phone or online, NO LOCAL OFFICE

Social Security Administration
La Crosse - 608-784-5605 or 1-800-772-1213
<http://www.ssa.gov>

HEALTHCARE SERVICES

FREE assistance is available from Healthcare Navigators at Workforce Connections, Inc. Navigators provide unbiased assistance to individuals and families that need affordable health insurance coverage. We help you to look at your options and consider factors that are important to you in choosing coverage that works for you. Call 608-789-5620. Also see information at www.workforceconnections.org – Click programs from the top menu, then click healthcare.

FREE HEALTHCARE:

St. Clare Health Mission
<http://www.stclarehealthmission.org>
916 Ferry Street, La Crosse - 608-519-4620

HOSPITALS:

Vernon Memorial Healthcare
507 S Main Street, Viroqua - 608-637-2101
<http://www.vmh.org>

Gundersen St. Joseph's Hospital
400 Water Avenue, Hillsboro - 608-489-8000
<http://www.stjhealthcare.org>

Mayo Clinic Health System
700 West Avenue South, La Crosse - 608-785-0940 or TTY 608-785-1161
<http://mayoclinichealthsystem.org/>

Gundersen Health System

1900 South Avenue, La Crosse - 608-782-7300 or TTY 608-782-3784
<http://www.gundersenhealth.org/>

Crossing Rivers Health
37868 US Hwy 18, Prairie du Chien - 608-357-2000
<https://www.crossingrivers.org/>

Richland Hospital, Inc.
333 East 2nd Street, Richland Center - 608-647-6321
<http://www.richlandhospital.com>

SSM Health St. Clare Hospital
707 14th Street, Baraboo – 608-356-1400
<https://www.ssmhealth.com/locations/st-clare-hospital-baraboo>

UW Hospitals and Clinics
600 Highland Avenue, Madison - 608-263-6400 or 1-800-323-8942
<http://www.uwhealth.org>

Tomah Health
501 Gopher Drive, Tomah - 608-372-2181
<https://www.tomahhealth.org/>

CLINICS:

Scenic Bluffs Community Health Center
<http://www.scenicbluffs.org>
Cashton – 608-654-5100
Norwalk – 608-823-7853

Viola Health Services and Osteoporosis Center
338 North Commercial Avenue, Viola – 608-627-1407

Mayo Clinic Health System
<http://mayoclinichealthsystem.org/>
La Crosse – 608-785-0940
Prairie du Chien – 608-326-0808
Sparta – 608-269-2132
Tomah - 608-372-5951

Gundersen Health System
<http://www.gundersenhealth.org/>
Viroqua – 608-637-3195
Hillsboro - 608-489-8280
Prairie du Chien - 608-326-6466
Sparta - 608-269-6731

Tomah - 608-372-4111

Gundersen St. Joseph's
<http://www.stjhealthcare.org>
Hillsboro – 608-489-8000

Bland Clinic-VMH in Westby Westby - 608-634-3126

Hirsch Clinic-VMH in Viroqua - 608-637-3174

Kickapoo Valley Medical Clinic – VHM in Soldiers Grove - 608-624-5203

La Farge Medical Clinic - 608-625-2494

HOUSING ASSISTANCE

Coulee cap
210 Melby St., Westby – 608-782-4870

Workforce Connections, Inc.
220 South Main Street, Viroqua - 608-433-2768

Next Chapter of La Crosse
608-461-7006
www.nextchapterlacrosse.org

Bethel Butikk
341 Black River Avenue, Westby - 608-634-3473

Viroqua Housing Authority
200 Park View CT, Viroqua - 608-637-2626

Bethel Home and Services, Inc.
<http://www.bethelhome.org>
Birchwood Independent Living Duplexes; Viroqua - 608-637-2171
Bethel Village Apartments; Cashton - 608-654-7600

Coulee View Apartments; Coon Valley - (608) 637-6355

Linton Village Apartments
700 Linton Street, Viroqua – 608-637-8445

Terra View Apartments
305/311 Chase Street, Viroqua - 608-987-2900

Broadway Court Apartments
312 W Broadway St, Viroqua – 608-637-8425

Halvorsen Apartments
211 Milwaukee Street, Westby – 608-634-3868

Westby Housing Authority
503 South Main Street, Westby – 608-634-4810

Nordic Village Homes
109 Nordic Dr #1 Westby – 608-269-1002

Hillcrest Apartments
406 Park Street, Ontario – 608-783-5701

City Square Apartments
331 Mechanic St, Hillsboro - 800-944-4866

Hills Manor Apartments
118 Madison St. Hillsboro - 608-489-2516

Parkview Apartments
739 Hill Avenue, Hillsboro - 608-489-2516

Hometown Village Apartments
315 North Gold Street, La Farge - 608-326-2854

Village of La Farge Housing
105 West Main Street, La Farge – 608-625-4422

Pine lawn Apartments
415 North Gold Street, La Farge – 920-478-2934

Ridgeview Commons
240 West Exchange St, Viola – 608-647-2525

Valley Apartments
350 Elm Street, Stoddard – 608-822-7368

Valley View Apartments
520 North 4th Street, Readstown – 608-629-5099

Richland Housing Authority
Richland Center – 608-647-3214

Richland Center Housing Authority
701 West Seminary Street, Richland Center – 608-647-4877

Monroe Housing Authority
1108 West Wisconsin Street, Sparta – 608-269-5017

La Crosse County Housing Authority
615 Plainview Road, La Crosse – 608-781-5365

La Crosse Housing Authority
1307 Badger Street, La Crosse – 608-782-2264

Boscobel Housing Authority
213 Wisconsin Avenue, Boscobel – 608-375-4228

Ho-Chunk Housing Authority
1116 East Monowau Street, Tomah – 608-374-1245

Camp Douglas Housing
789 Nelson Valley Road, Camp Douglas – 608-427-3701

Mauston Housing Authority
208 West Monroe Street, Mauston – 608-847-4379

Juneau County Housing Authority
717 East State Street, Mauston - 608-847-7309

NUTRITIONAL PROGRAMS

WIC Program
Viroqua - 608-637-5260

Food Share Program
Western Region for Economic Assistance (WREA)
<https://access.wisconsin.gov>
1-888-627-0430

Vernon County Human Services Department- Economic Support
318 Fairlane Drive, Suite 100, Viroqua – 608-637-5210
<http://www.vernoncounty.org>

TELEPHONE ASSISTANCE

Lifeline/Link-up Program
Lifeline: Provides discounts on basic monthly telephone service, up to \$10.00 per month.
Link-up: Assists with the initial installation fee or activation fee for telephone service.

**Contact your local telephone company or cell phone provider for additional eligibility information.

<http://lifelinesupport.org>

Safelink Wireless Cell Phone Program

Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 www.safelinkwireless.com

Telecommunications Equipment Purchase and Assistance Plans

TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service

TAP- a program for those who are deaf or severely hard of hearing in a low-income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

TRANSPORTATION ASSISTANCE

Coulee cap, Inc.

210 Melby St. Westby 608-782-4877

www.couleecap.org

Bethel Butikk

341 Black River Avenue, Westby

608-634-3473

Running Inc. Transit Services

318 W Decker Street, Viroqua – 608-637-2599

<http://www.runninginc.net>

(Available 7 days a week for taxi ride)

Vernon County Unit on Aging

402 Courthouse Square, Viroqua – 608-637-5201

https://www.vernoncounty.org/departments/department_of_human_services/aging_and_disability_department/index.php

Mini-Bus Program (through the ADRC)

402 Courthouse Square, Viroqua – 608-637-5201

(Transportation on a scheduled basis, Monday thru Friday 8:30am-4:30pm)

Vernon County Volunteer Driver Escort Service Program (through ADRC)

402 Courthouse Square, Viroqua – 608-637-5201

S.M.R.T (Scenic Mississippi Regional Transit)

877-444-6543

<http://ridesmrt.com/>

MEDICAL TRANSPORTATION:

***The following services are available to people with an active Medical Assistance card going to medical services.

Abby Vans – 800-236-8438

Access Medical Transit/Top Hat, Inc.
226 Hood Street, La Crosse – 608-782-4200

Gundersen Lutheran Coulee Trails
126 ½ West Jefferson Street, Viroqua - 608-637-8884

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples' questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all the services in the Vernon County area.

We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.

Vernon County Food Pantries

Bethel Butikk Food Pantry 341 Black River Avenue, Westby - 608-634-3473 Monday, Wednesday, Thursday, Friday 10:00 am-4:00pm Tuesday 10:00am-6:00pm; First Saturday of the Month 9:00am-12:00pm <http://www.westbybethelbutikk.com>

The Good Samaritan Food Pantry 128 Mill Street, Hillsboro – 608-489-3627 Thursday's 1:00pm-4:00pm

Living Faith Church 209 Sands Road, Viroqua 608-637-7410 or 608-606-1310 Phone: (608) 637-7470 (Church) (608) 637-7410 (Pantry) Hours: Monday 1-3, Wednesday 10-6

Area covered: Township of Webster, Viroqua, Franklin, Jefferson, Harmony, Kickapoo, Village of Readstown, Viola, and City of Viroqua.

New Hope Food Pantry (New Hope United Methodist Church) E2286 State Hwy 82, De Soto – 608-648-2528 By application. Available at <http://driftlessministry.org/newhopefoodpantry/>

Stoddard Community Food Pantry (St Matthews Lutheran Church) 303 North Main Street, Stoddard -608-689-2122 1st, 2nd, and 3rd Tuesday. 2:30-5:30. Will need to fill out simple one-page registration

Viola United Methodist Church 106 West Wisconsin St. Viola - 608-627-1910 call with questions Tuesday-Friday 9:00-11:00